PREDETERMINATION SETTLEMENT AGREEMENT

| CP# 02-13-63826 |
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| HUD# 07-13-0342-8 |
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| PARTIES TO THE SETTLEMENT AGREEMENT: |
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| RESPONDENTS |
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| REDACTED |
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COMPLAINANT

MARY CHAPMAN

Commissioner

Iowa Civil Rights Commission

400 East 14th Street

Des Moines, Iowa 50319

AND

IOWA CIVIL RIGHTS COMMISSION

400 East 14th Street

Des Moines, Iowa 50319

Description of the Parties: Complainant is a member of the Iowa Civil Rights Commission. As a member, Complainant has the authority to file a complaint alleging a discriminatory practice in violation of the "Iowa Civil Rights Act of 1965," Iowa Code Chapter 216. Complainant alleged on January 25, 2013, Respondents published an advertisement for a two-bedroom apartment for rent, which stated, "Maximum of two people," indicating a limitation or discrimination based on familial status, the presence of minor children in the household. Respondents own or manage the subject property, a four-unit apartment complex, located at, REDACTED.

A complaint having been filed by Complainant against Respondents with the lowa Civil Rights Commission (hereafter referred to as the Commission) under lowa Code Chapter 216 and there having been a preliminary inquiry, the parties do hereby agree and settle the above-captioned matter in the following extent and manner:

Acknowledgment of Fair Housing Law

1. Respondents agree there shall be no discrimination, harassment, or retaliation of any kind against Complainant or any other person for filing a charge under Iowa Code Chapter 216; or because of giving testimony or assistance, or participating in any manner in any investigation, proceeding or hearing

under Iowa Code Chapter 216; or because of lawful opposition to any practice forbidden under Iowa Code Chapter 216.

2. Respondents acknowledge that the Federal Fair Housing Laws Act, as amended, makes it unlawful to make, print, or publish, or cause to be made, printed, or published any notice, statement, or advertisement, with respect to the sale or rental of a dwelling that indicates any preference, limitation, or discrimination based on race, color, religion, sex, disability, familial status, national origin,, or an intention to make any such preference, limitation, or discrimination. 42 U.S.C. 3604(c) (Section 804(c) of the Fair Housing Act).

Respondents also acknowledge that the Iowa Civil Rights Act makes it unlawful to make, print, or publish, or cause to be made, printed, or published any notice, statement, or advertisement, with respect to the sale or rental of a dwelling that indicates any preference, limitation, or discrimination based on race, color, religion, sex, disability, familial status, national origin, sexual orientation or gender identity, or an intention to make any such preference, limitation, or discrimination. Iowa Code § 216.8(1)(c).

3. Respondents acknowledge that the Federal Fair Housing Laws Act, as amended, makes it unlawful to refuse to sell, rent, lease, assign, sublease, refuse to negotiate, or to otherwise make unavailable, or deny any real property or housing accommodation or part, portion, or interest therein, to any person based on race, color, religion, sex, disability, familial status, national origin,, or an intention to make any such preference, limitation, or discrimination. 42 U.S.C. 3604(a) (Section 804(a) of the Fair Housing Act).

Respondents also acknowledge that the Iowa Civil Rights Act makes it unlawful to refuse to sell, rent, lease, assign, sublease, refuse to negotiate, or to otherwise make unavailable, or deny any real property or housing accommodation or part, portion, or interest therein, to any person because of the race, color, creed, sex, sexual orientation, gender identity, religion, national origin, disability, or familial status of such person. Iowa Code § 216.8(1)(a).

Voluntary and Full Settlement

- 4. The parties acknowledge this Predetermination Settlement Agreement is a voluntary and full settlement of the disputed complaint. The parties affirm they have read and fully understand the terms set forth herein. No party has been coerced, intimidated, threatened or in any way forced to become a party to this Agreement.
- 5. The parties enter into this Agreement in a good faith effort to amicably resolve existing disputes. The execution of this Agreement is not an admission of any wrongdoing or violation of law. Nor is the execution of this Agreement an admission by Complainant that any claims asserted in her complaint are not fully meritorious.
- 6. The parties agree the execution of this Agreement may be accomplished by separate counterpart executions of this Agreement. The parties agree the original executed signature pages will be attached to the body of this Agreement to constitute one document.
- 7. Respondents agree the Commission may review compliance with this Agreement. And as part of such review, Respondents agree the Commission may examine witnesses, collect documents, or require written reports, all of which will be conducted in a reasonable manner by the Commission.

Disclosure

8. The parties agree the Commission may disclose the terms of this Agreement so long as the Commission does not disclose the identities of Respondents.

Release

9. Complainant hereby waives, releases, and covenants not to sue Respondents with respect to any matters which were, or might have been alleged as charges filed with the Iowa Civil Rights Commission, the Office of Fair Housing and Equal Opportunity, Department of Housing and Urban Development, or any other anti-discrimination agency, and with regard to any and all other matters, subject to performance by Respondents of the promises and representations contained herein. Complainant agrees any complaint filed with any other anti-discrimination agency, including the Office of Fair Housing and Equal Opportunity, Department of Housing and Urban Development, which involves the issues in this complaint, shall be closed as Satisfactorily Adjusted.

Fair Housing Training

10. Respondents agree REDACTED will receive training on the requirements of State and Federal Fair Housing Laws within 90 days of their receipt of a Closing Letter from the Commission. The training will address all aspects of fair housing law, but will emphasize the law regarding the prohibition discriminatory advertising and refusal to rent due to familial status. The training shall be conducted by a qualified person, approved by the Commission or the U.S. Department of Housing and Urban Development.

Respondents also agree to send documentation to the Commission, verifying the fair housing training has been completed, to the attention of Don Grove, Supervisor of Investigations, within ten (10) days of completing the training.

Future Advertising

11. Respondents agree they will only market the attributes of their rental properties and not reference a preferred type of tenant(s)/occupant(s). Respondents agree all future advertising in newspapers, pamphlets, brochures, other promotional literature, and on any Internet website will not state a preference for any particular type of tenant based on a personal characteristic.

For twelve months following the execution of this Settlement Agreement, Respondents agree all future advertisements on any Internet website, pamphlets, brochures, flyers, yard signs and other promotional literature for all rental units, other than efficiency apartments, will include the following language: "Families with children are welcome."

For twelve months following the execution of this Settlement Agreement, Respondents agree to send a copy of the first advertisement with the above stated language to the Commission to the attention of Don Grove, Supervisor of Investigations, within ten (10) days of distributing the advertisement.

Respondents acknowledge property owners, managers, and agents cannot discourage families with children from seeking or making application for available rental units by making any statement, verbal or written, that indicates families with children are not welcome or not solicited as tenants.

12. For twelve months following the execution of this Agreement, Respondents also agree to retain copies of all advertising in newspapers and Internet websites, pamphlets, brochures, and all other promotional literature (with the corresponding dates they were distributed) if requested by the Commission, Respondents agree to provide copies of all advertising in newspapers and Internet websites, pamphlets, brochures, other promotional literature, for any particular period of time within the twelve-month period stated above, within thirty (30) days of such request.

Demographics

13. On an annual basis for the next three years, Respondents agree to provide a "snapshot" of all occupants at REDACTED. On or before May 15, 2013, May 15, 2014, and May 15, 2015, Respondents agree to provide a snapshot of all occupants as of April 1, 2013, April 1, 2014, and April 1, 2015. Each snapshot shall include: (1) the address and apartment number of each rental property; (2) the number of occupants residing at each apartment; (3) the number of minor children (under the age of 18) living at each apartment.

Respondents agree the Commission may review compliance with this Agreement. And as part of such review, Respondents agree the Commission may upon written request collect contact information for each tenant (name, address, and telephone number), all of which will be submitted to the Commission in a reasonable time period.

Relief for Complainant

14. Within 90 days of their receipt of a Closing Letter from the Commission, Respondents agree to contact the City of REDACTED, lowa to get a copy of the City's rental code, and occupancy standards to determine the number of persons who can sleep in each bedroom, in each of Respondents' rental units, per the City's occupancy standards.

| Respondents also agree to send documentation to the Commi who can sleep in each rental unit per the City's occupancy star Supervisor of Investigations, within 90 days of their receipt of | ndards, to the attention of Don Grov | e, |
|--|--------------------------------------|----|
| REDACTED, RESPONDENT Date | | |
| REDACTED, RESPONDENT Date | | |
| REDACTED, RESPONDENT | Date | |
| Mary Chapman, COMPLAINANT | Date | |
| Beth Townsend, DIRECTOR IOWA CIVIL RIGHTS COMMISSION | Date | |

Attachment 1

Reasonable Accommodation Policy for Persons with Disabilities

If a tenant or someone associated with a tenant has a disability, he/she may request a reasonable accommodation. Accommodations in rules, policies, practices, or services may be made when such accommodations may be necessary to afford such person equal opportunity to use and enjoy a dwelling.

It is preferred that all requests for reasonable accommodations be submitted in writing to the Apartment Manager. Forms to request reasonable accommodations are available in the rental or leasing office. If a tenant or household member has difficulty completing the form, the Apartment Manager will assist him/her. Oral requests for reasonable accommodations will be recorded and processed in accordance with this policy.

Within fourteen (14) days of receiving the request for reasonable accommodation, the Apartment Manager will notify the person making the request whether the request was granted or denied, or whether additional information is needed before a decision can be made. If the request is denied, the Apartment Manager will include an explanation in the written notification.

If the request is denied, the affected tenant or household member may contact the Iowa Civil Rights Commission or the U.S. Department of Housing and Urban Development.

Iowa Civil Rights Commission

400 East 14th Street

Des Moines, Iowa 50319

| U.S. Department of Housing and Urban Development |
|---|
| Office of Fair Housing & Equal Opportunity |
| 400 State Avenue |
| Gateway Tower II |
| Kansas City, Kansas 66101 |
| 913-551-6958 or 800-743-5323 |
| |
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| |
| Attachment 2 |
| |
| Request for Reasonable Accommodation |
| |
| If you, a member of your household, or someone associated with you has a disability, and feel that there |
| is a need for a reasonable accommodation for that person to fully enjoy the premises or have equal opportunity to use and enjoy a dwelling unit or the public or common use areas, please complete this |
| form and return it to your Apartment Manager. Check all items that apply and explain fully. The Apartment Manager will assist you in completing this form, and will answer this request in writing within |
| two weeks (or sooner if the situation requires an immediate response). |
| |
| Name of Tenant or Applicant: |
| Today's Date: |
| |
| Signature of Tenant or Applicant: |
| |

| The person who has a disability requiring a reasonable accommodation is: | |
|--|-------------------|
| †Me | |
| [†] A person associated or living with me | |
| | |
| Name of person with disability: | |
| Address: | |
| Telephone: | |
| | |
| | |
| I am requesting the following change(s) in rule, policy, or practices so that I and pers | ons associated or |
| living with me can live here with equal opportunity to use and enjoy the premises. | |
| Lead the Cille Constant (A) | |
| I need the following change(s): | |
| | |
| | |
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| | |
| | |
| | |
| | |
| | |
| I need this reasonable accommodation because: | |
| Theed and reasonable accommodation because. | |
| | |

| | | _ |
|-----------------------------|-----------------------|---|
| Requester | Date | |
| | | |
| Apartment Manager | Date | - |
| | | |
| | | |
| Attachment 3 | | |
| | | |
| Request for Reasonable Acco | mmodation | |
| | | |
| | | |
| To be completed by Apartmo | ent Manager if Reques | ster cannot or will not complete written fo |

| On, the undersigne | ed Tenant or Applicant orally requested a reasonable |
|---|---|
| | e following change(s) in rule, policy or practices: |
| | |
| | |
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| | |
| | |
| | |
| | |
| Signature of Tenant or Applicant: | |
| | |
| Name of Tenant or Applicant: | |
| Address: | |
| Date: | |
| | |
| | |
| | |
| I, the undersigned, Apartment Manage | r of Apartments: |
| | |
| Gave the Tenant or Applicant the form in completing the form. | , "Request for Reasonable Accommodation" and offered to assist |
| [†] Granted the request. | |
| Explained the request could not be eva | aluated until the following additional information is provided. |

| Apartment Manager | Date |
|-------------------------|--|
| Attachment 4 | |
| Approval or Denial of R | easonable Accommodation Request |
| Dear: | |
| Address: | |
| On | you requested the following reasonable accommodation: |
| | |
| We have reviewed you | request and we have decided: |
| To approve your reque | st. We will make the following change(s) in rule, policy or practice |
| | |

| Date change(s) will be ma | de: | |
|----------------------------|---|-------|
| To deny your request. W | 'e denied your request because: | |
| | | |
| | | |
| n making this denial decis | sion, we relied on information provided by the following people or docum | ents: |
| | | |
| | | |
| | on from you about your request. We cannot approve or deny your requestation or documentation. Please provide: | st |
| | | |
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